

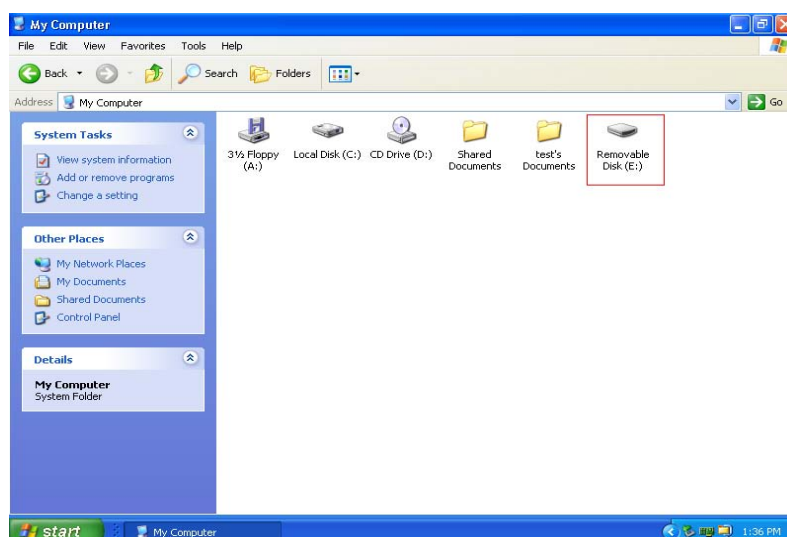
Handy Steno 2.0 Repair Steps

Import Notes: Please read carefully. (The Repair Tool only run under Windows 2000/XP)

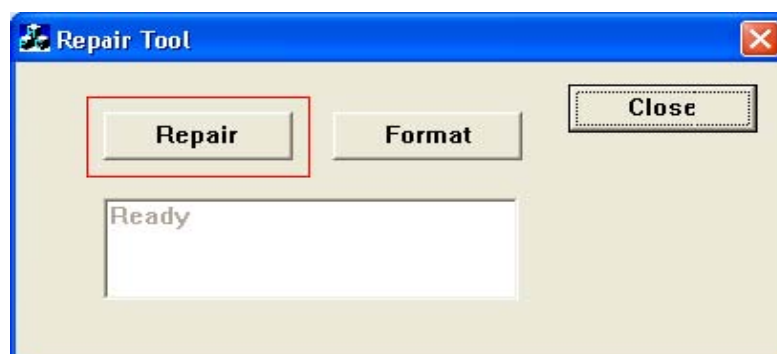
We develop this repair tool to help end users who own and use Handy Steno 2.0 product to fix problems such as a “Please insert a disk into drive ...” message or reformatting problem. This is not a data recovery or restoration tool. The repair Process in the repair tool will erase all programs, data, or other information in the drive. Please back up any data in the Handy Steno 2.0 drive before running the repair tool. Apacer is not responsible for loss of any programs, data, or other information stored on the Handy Steno 2.0 product at any time.

Please follow the procedure exactly:

1. Plug-in Handy Steno 2.0 to USB port of your PC. Wait for the LED to go off , and the “Removable Disk” showed under “My Computer”.



2. Then Run Repair.exe --> click “Repair” button , Then the LED will be always ON (In Repair Process), Depend on the capacity , user might need to wait from 30 to 300 seconds.



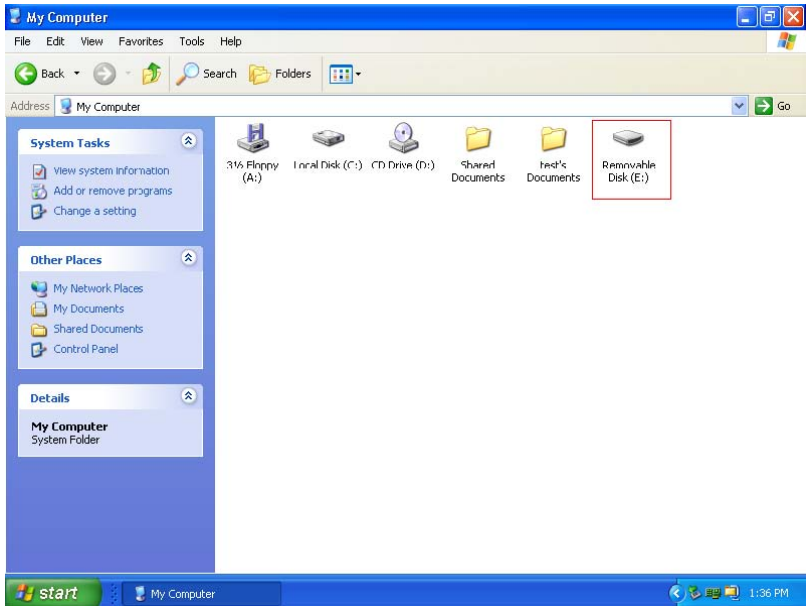
3. Soon after the LED go OFF, and show the following picture. Please follow the instruction on the screen click on OK and then unplug the drive and then re-plug back the drive to the USB port of your PC.



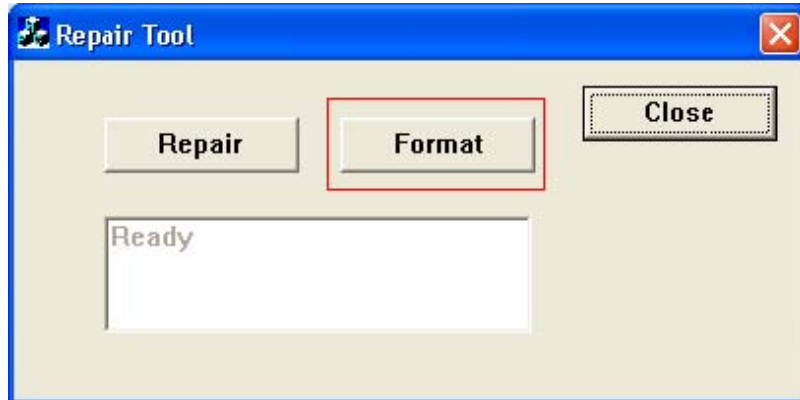
4. Then you will see the LED keep flashing to initialize the flash memory, Again, depends on the flash memory capacity, The estimated time waiting is showed below:

Capacity	32MB	64MB	128MB	256MB	512MB	1GB	2GB
Time Waiting	40 sec.	80 sec.	145 sec.	3.5 min.	7 min.	15 min.	30 min.

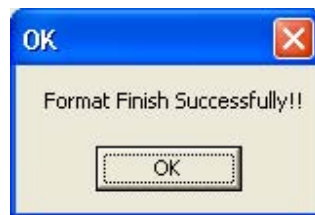
5. Wait until the LED goes OFF, and the “Removable Disk” showed under “My Computer”.



6. Run Repair.exe again, and then click on the “Format” button.



7. After the "Format" complete. Then the Handy Steno should be fixed. Click on OK and unplug the Handy Steno from USB port then re-plug back to USB port to verify the problem is solved or not.



8. If you are sure that you follow the steps exactly same with the procedure above, but when you click on the “Repair” button and your got screen showed “ No Such Device!! Please Check Again” message. Then the drive might be non-repairable defective. In this case, we provide one year warranty for this product to our directly distributor. Please back to the store where you directly purchased item from to claim related services.



Notes: This repair tool is only for Handy Steno 2.0 model #: HT202, TN202, and SL202. Other Handy Steno 2.0 model may not be suitable to run this repair tool.